



Schedule 16.1 - Devices cleaned by a Techsave cleaning machine

Dear customer

Your electronic device has been cleaned by a Techsave cleaning machine due to a liquid damage.

Techsave A/S
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Tel: +45 44 22 66 67
info@techsave.com
www.techsave.com

Techsave A/S warrants that your device is free and clear of any original defects in accordance with the applicable statutory warranty/right of complaint (in Danish: "reklamationsret") under the applicable Sales of Goods Act (in Danish: "Købeloven") regarding any remaining period of such warranty/right of complaint on your device, cf. however the conditions below.

The above warranty/right of complaint is subject to the device meeting the requirements set out in the following:

1. Until the time of the liquid damage suffered by your device, the device has been covered by an original warranty/right of complaint.
2. The original warranty/right of complaint is invalidated solely due to the liquid damage.
3. The defect of the device has not been recognized by the manufacturer as a serial defect and the defect is not of a more general nature.

The below conditions apply for the warranty/right of complaint offered by Techsave A/S:

- a) Techsave A/S only covers repair costs deriving from defects of the device which were present already at the time of the purchase of the device.
- b) Techsave A/S will only cover repair costs if the device is repaired at a workshop designated by Techsave A/S.
- c) In any case, Techsave A/S reserves the right to choose to compensate the customer the value of a technical similar device instead of carrying out a repair.
- d) When an application is made to Techsave A/S concerning the above, the customer must present the original receipt of the device or/and by request other documentation of the original warranty/right of complaint linked to the device. The customer does not have to show documentation concerning the cleaning of the device by a Techsave cleaning machine as information in this regard is available at www.techsave.com.



At www.techsave.com, the customer may enter the serial/IMEI number of the Device and receive guidelines in case of defects linked to the Device.

- e) An application concerning the right of complaint must be made to Techsave A/S within due time from the customers discovery of the concerned defect. If this is not the case, Techsave A/S reserves the right to reject the application.
- f) The warranty/right of complaint only covers the device cleaned by the Techsave cleaning machine. Any kind of accessory to the device is, therefore, not covered in this respect.
- g) In no case, the warranty/right of complaint can exceed a period of two years from the time of the cleaning by the Techsave cleaning machine. For the avoidance of doubt, the warranty cannot be extended for any subsequent repairs.

For example:

Example 1:

A device is covered by a two-year original warranty/right of complaint. After 18 months of usage, the device suffers from liquid damage and is cleaned by the Techsave cleaning machine. In this case - provided that the device meets with the requirements set out above – Techsave A/S will warrant that the device is free and clear of any original defects for a six months' period from the time of cleaning, corresponding to the remaining period of the original warranty/right of complaint.

Example 2:

A device is covered by a two-year original warranty/right of complaint. After two years and six months of usage, the device suffers from liquid damage and is cleaned by the Techsave cleaning machine. In this case, Techsave A/S provides no right of complaint regarding the device as the device was not covered by the original warranty/right of complaint at the time of cleaning.

Example 3:

A device is covered by a three-year original warranty/right of complaint. After six months of usage, the device suffers from liquid damage and is cleaned by the Techsave cleaning machine. Provided that the device meets with the requirements set out above, Techsave A/S will warrant, in this case, that the device is free and clear of any original defects for a period of two years from the time of cleaning and drying. This is due to the fact that the warranty/right of complaint granted by Techsave A/S in no case can exceed a period of two years from the time of the cleaning.



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